

Care Act Assessment/Review updates:

- Our targeted work continues to redress the numbers of people waiting for an assessment.
- Significant reduction in the 'longest waiters' for review following waiting list project work. **All of the over 500-day waits are either allocated or completed.**
- We have a jointly agreed approach to organizing our waiting lists which is in line with regional expectations. This does impact upon our median average numbers but is understood.
- As we review the preparation for CQC we will include an analysis of data (which includes inconsistency depending on location, EDI and service establishment that relates to identified pressures).
- Waiting list letters have been completed, the first of which have been going out to our oldest waiters.
- All managers are providing monthly assurance that they are maintaining contact with their waiting lists.

	Care Act	Review
Number Waiting	438	1,084
Average Waiting Time (Weeks)	21	26
Longest Waiter (Weeks)	75	30

ASC Updates

ASC Project Updates

The ASC Waiting List project is linked to our central oversight of ASC within LWSW. We are reviewing feedback from the LGA and adapting our workstreams based upon this

Areas covered thus far include:

- Assurance that waiting list data on Eclipse accurately reflects actual workload, timeframes and risk.
- An agreed action plan for waiting list improvement (reduced numbers and waiting times) including action owners, target timeframes and dates.
- A clearly defined set of performance measures for waiting list management, which will be included in ASC Performance Reporting.
- Assurance that people are safe and risk around people on waiting lists is being appropriately managed.

This has led to the following joint progress:

